

CONDITIONS OF SALE

Prices

Prices in this listing are quoted Net FOB, our Kannapolis facility. All prices in this price list are effective July 1, 2021. All prices are subject to change without notice. No order is valid until acknowledged by the factory. Terms require a 50% deposit for all orders with balance due before shipment. No orders will be shipped C.O.D. Orders are accepted only subject to these terms.

Lead times given are estimated forward from receipt of C.O.M. and deposit 10-12 weeks for acknowledged orders. (12-14 weeks for custom orders.)

Priority Express Program

When available, Artistic Frame will ship finished chair orders within 15-20 working days from receipt of payment in full, order and COM materials for an upcharge on Net listed prices. Also when available, we can ship finished chair orders within 6-8 weeks from receipt of COM materials for an upcharge on Net listed prices. Please inquire with our Customer Service Department for details and availabilities

Warranty

Artistic warrants its merchandise for one year from date of invoice subject to normal use, including, but not limited to, storage and use within temperate zone of 58-88 degrees F. and humidity varying from 50-70 percent. Custom items as well as any frames finished or upholstered by others are not subject to warranty whatsoever. Damage resulting from accident, alteration, misuse, tampering, negligence and/or abuse are not covered under our warranty.

Freight and Shipping - Via Common Carrier

Prices do not include packing.

There is a 5% packing charge of the Net price shown per chair for cartoning. All common carrier shipments will be cartoned. Partial shipments will only be made with written authorization by Artistic Frame.

We offer three options for shipment via common carrier:

1) Optional Guaranteed Freight Program

This program offers the opportunity to provide a fixed freight cost at the time of order placement, a service that has typically proven to be very difficult to control. Artistic has achieved this by negotiating preferential rates with various regional and national freight carriers.

Cost: Continental United States — 10% of the Net order.

Remember:

- A minimum charge of \$250.00 Net per shipment will apply.
 - All merchandise will be shipped cartoned.
 - Charges will be for Dock Delivery Only, no inside delivery.
 - A Call Before Delivery request requires an additional \$35 Net charge.
 - Product is shipped FOB Kannapolis, North Carolina, freight prepaid and added to your Artistic invoice.
 - Title of goods changes when merchandise leaves Artistic's dock.
- Any subsequent damage and all freight claims are the responsibility of the purchaser.

2) **Collect Shipment** - Trucking company will collect from receiver on delivery.

3) **Third Party Shipment** - The freight company will bill a third party other than Artistic Frame or receiver (usually the purchaser). This option is not available with all carriers.

Freight and Shipping - Via Blanket Wrap Carrier

We have negotiated favorable rates for delivery by white glove style transport including unpacking and in-house delivery. Our Customer Service Department can provide you with a specific quote.

Storage

Artistic Frame has made no provision for storage. If the client is unable to accept delivery of seating, as scheduled, the client must provide new shipping instructions. All costs related to the delay are the responsibility of the client. If payment is not received within 30 days of notice to you that your order is "ready for shipment" a storage charge will be added to your invoice in the sum of \$50 per chair per month.

Claims

All items are inspected prior to shipping. When the furniture is accepted by the carrier, all risk reverts to the purchaser. Artistic cannot be responsible for any damage that incurs in transit, concealed or otherwise. All goods should be unpacked and inspected for damage immediately upon receipt and any damages should be noted on the bill of lading. If the customer gives the transportation company a clear receipt for goods received that have been damaged or lost in transit, the customer does so at their own risk and expense. The claim is with the carrier, not Artistic Frame.

Cancellations of acknowledged orders are not accepted. No charge back, returns, allowances or credit accepted without written approval by Artistic Frame.

C.O.M.

Ship all COM prepaid and tagged with your company name, purchase order number, model number, and finish of the chair and send to:

Artistic Frame Company
401 N. Little Texas Rd.
Kannapolis, NC 28083
Attn.: Fabric Receipt Department

In addition, we suggest that a swatch of the COM be forwarded to us when placing your order to facilitate the identification of your COM when it arrives at our distribution center, with the correct side up and facing the direction required.

Yardage requirements are based on 54" width material. Additional yardage may be required if a pattern requires matching of plaids or stripes. If you have specific requirements as to correct side and/or top or bottom of fabrics, they must be stated upon placing your order; otherwise this will be established using Artistic's best judgment. Artistic is not responsible for flaws, damage, defects or color variation in COM provided. We suggest that you obtain a CFA prior to shipment of COM.

The COM yardage requirements on match patterns will be determined by both the width of the fabric and the overall repeat. The following chart has been developed in order to assist you in determining the amount of additional yardage required:

Fabric Width	Plain Fabric	2"-14" Repeat	15"-26" Repeat	27"-36" Repeat
54		10%	15%	20%
50	10%	20%	25%	30%
45	35%	45%	50%	55%
36	45%	55%	60%	65%

An additional 10% charge is applicable for vinyl, vinylized material or leather.

For leather - 18 sq. ft. per yard is required. We strongly recommend use of nailheads when specifying leather or vinyl upholstery.

Velvet & Mohair

When working with velvets & mohair be prepared for shading. Fabrics will shade depending on what direction you are viewing them from. Hand prints may also be apparent. Be prepared for slight gathering along the seams. Some velvet is more crush resistant than others. Some prefer to finish mohair upholstered chairs with welting. Please keep in mind that when mohair wraps around a welt cord or hard edge, the hairs will open up slightly, and the under layer may be visible. Some prefer to make the welting out of a contrasting fabric. After delivery it is a good idea to steam and comb velvet and mohair items to raise the pile.

Dimensions and Designs

Although we generally maintain designs as listed in the catalog, occasionally and for various reasons a design or size is modified without advanced notifications. Dimensions listed are approximate. Please note when a dimension is critical.

Nailheads

Standard trim is double welt on most fabric covers. We will apply customer supplied gimp without upcharge. Please call to obtain gimp yardage requirements. We will upcharge 10% of the Net price for nailhead trim. Upholstery nailheads available are listed on page 187 of our catalog.

Cane

Allow a \$150.00 Net upcharge for cane applied to backs where available. Please call our customer service department to obtain further information.

Standard Finishes

Artistic finishes our chairs mainly by hand. Stains are ragged by hand and hand glazed. The multiple coats are hand polished to a satin finish. Our painted and antique finishes are matte finished. Based on variations in the nature of wood, finishes obtained by our hand finishing methods will naturally differ.

The color charts pictured on pages 184 through 186 are as accurate as color photography allows. This should be a reasonable guide to the actual color. When color match is critical, an actual wood sample should be requested, approved and returned. A reasonable number of standard finish samples will be sent out on a loan basis only. Please contact our Customer Service Department for more information.

Artistic offers three levels of standard finishes. We feature 18 Classic stain finishes (noted by the prefix C), 18 Premium finishes (noted by the prefix P) and 18 Ultra (noted by the prefix U) as our standard offering. Our metal leaf finishes are hand applied using a Size base coat.

Custom Finishes

Custom stain - 10% over Classic level finishes.

Custom paint - 10% over Premium level finishes.

Custom lacquer, crackle, leaf - 10% over Ultra level finishes.

Strikeoffs are mandatory when matching custom finishes and require a \$95.00 Net charge per strikeoff.